

Training

Training checklists, core standards, and volunteer preparation.

- [Training Checklist](#)
- [Communication Standards](#)

Training Checklist

Use this as the baseline training checklist for every volunteer.

1. Read volunteer handbook
2. Complete role training
3. Review communication standards
4. Confirm scheduling expectations

Communication Standards

Define how volunteers should communicate while representing the organization.

- Use clear, neutral language
- Escalate instead of arguing
- Keep responses accurate and professional
- Document important incidents